



Carolinas Chapter NAVHDA Test/Clinic Refund Policy

All testing/clinic slots will be filled on a first come, first serve basis. Test/Clinic application and payment must be received in order to reserve a test/clinic slot. In the case of a full test/clinic day, potential testers or clinic participants may be put on a waiting list.

Test/Clinic cancellation reimbursements will only occur if both of the following criteria have been met:

1. A replacement has been obtained for that cancelled test/clinic slot
2. The roster is full for that test/clinic.

The amount to be reimbursed for approved cancellations is as follows:

100% refund will be given if a cancellation occurs 30 days or more, before the test/clinic day.

0% or no reimbursement will occur for any cancellation less than 30 days before test/clinic day.

The chapter's Test/Clinic Secretary reserves the full right to place a new tester, from the waiting list, in any of the approved cancellation scenarios mentioned above. An individual that has cancelled and wishes to enter the tests again must coordinate with the Test/Clinic Secretary.